

# Privacy Policy and Terms of Use

# **Privacy Statement**

In order to execute best practices and based on a philosophy of transparency and respect to its clients, OSLO Capital DTVM S. A. ("OSLO DTVM") presents the basic principles which guide our procedures in relation to the collection, storage and handling of personal information of customers, suppliers, third parties and visitors. OSLO DTVM respects the privacy of all its customers, suppliers, third parties and visitors, taking very seriously the responsibility to protect such information, ratifying its commitment to the principles of ethics, transparency, security and respect in its relations with customers, suppliers, third parties and visitors, hereinafter identified simply as "Users".

### INFORMATION COLLECTED

Information collected by OSLO DTVM about users who visit its website ("Site") shall be subject to the following procedures:

- Whenever requested, users must provide any of the data necessary for their full registration. It is the
  user's sole responsibility and duty to keep such information updated, as well as to ensure the
  truthfulness of the information provided;
- Information collected automatically by the website or provided by users is recorded and stored in our databases, observing the necessary security, confidentiality and integrity and it shall not serve purposes other than those for which they have been collected and stored for. However, such information is subject to any judicial or extrajudicial orders from regulatory bodies
- Transactions and exchanges of information reserved for users of the website shall be protected by
  means of data encryption processes and any attempts to invade or hack the website shall be dealt with in
  accordance with the legislation in force; data stored in restricted access areas, through passwords and
  electronic signatures, shall be encrypted; and
- When communicating with OSLO DTVM through the contacts made available through electronic systems
  and e-mail addresses made available on the website, the user shall be aware that such communications
  may be recorded and/or stored.

### OSLO DTVM MAY USE USER DATA COLLECTED TO

verify your identity and eligibility to receive some products or services; https://oslodtvm.com/



- provide information about products and services the company considers interesting to the user, or even provide the services and fulfill obligations regarding the services provided;
- log your interest in the products and services we offer;
- keep records updated for future contact purposes;
- improve your use and experience on the websites and/or any applications; and
- build a database to carry out statistical studies and data collection for the building of a knowledge base (learning).

Access to such data shall only be granted to staff members of OSLO DTVM and third parties directly involved with the performance of services, if that is the case. In that regard, OSLO DTVM elects and hires reputable companies which respect privacy and data protection rules, in addition to requiring them to comply with data processing rules established by OSLO DTVM.

### **USERS' GUIDELINE AND CONSENT**

As a condition to having access and using the exclusive features of this website, users acknowledge they have fully and carefully read this Privacy Term, being fully aware that, when accessing the content of the website, its functionalities and platforms, as well as when providing personal data to OSLO

DTVM, they provide their free and explicit agreement with the terms established herein.

IF YOU DO NOT AGREE WITH THESE TERMS, PLEASE DISCONTINUE YOUR ACCESS TO ANY APPLICATION OR
OSLO DTVM WEBSITE AND NOT TO PROVIDE YOUR PERSONAL DATA OR HIRE ANY PRODUCT OR SERVICE.

### **DATA TRANSFER SECURITY**

The user should note that data transferred via the internet, especially through public networks, may not have adequate security and, therefore, be accessed by anyone. When disclosing any personal information, users shall assess the network they are using and be aware that such data can be accessed by third parties if your network does not have proper security and, consequently, it may be collected and used by such parties without users' consent.

## PROTECTION, PROCESSING AND USE OF PERSONAL DATA

Users may request the review and correction of any personal data provided through the Website at any time by contacting any of our service channels (including our e-mail LGPD@oslodtvm.com). Upon termination of your relationship with OSLO DTVM, you may request the deletion of your data from our databases. However, in order to comply with

legal obligations, we may store certain data for the period and under the terms required by applicable law.



### CHANGES TO THE PRIVACY STATEMENT

OSLO DTVM may, at any time and at its sole discretion, without the need for any notice, remove, alter and/or update the website, in whole or in part, as well as its respective contents and/or this Privacy Statement. Any change and/or update to this Privacy Statement will be effective from the date of its publication on the website and must be fully observed by users.

# **LINKS**

This website may contain links to other websites not operated or monitored by OSLO DTVM. Therefore, OSLO DTVM is not responsible for its content or the policies which apply to the processing of personal data from such third-party websites.

### LEGISLATION AND JURISDICTION

This Privacy Statement is governed by Brazilian law. Any disputes or controversies arising from any acts performed within the scope of the use of the website by users, including those in relation to non-compliance with the current Terms of Use shall be subject to legal procedures within the District of São Paulo, in the State of São Paulo. Privacy or violation of OSLO DTVM's rights or that of other users and/or third parties, rights to intellectual property, secrecy and individuality, except for the specific provisions regarding personal, territorial or functional interests under the applicable legislation.

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